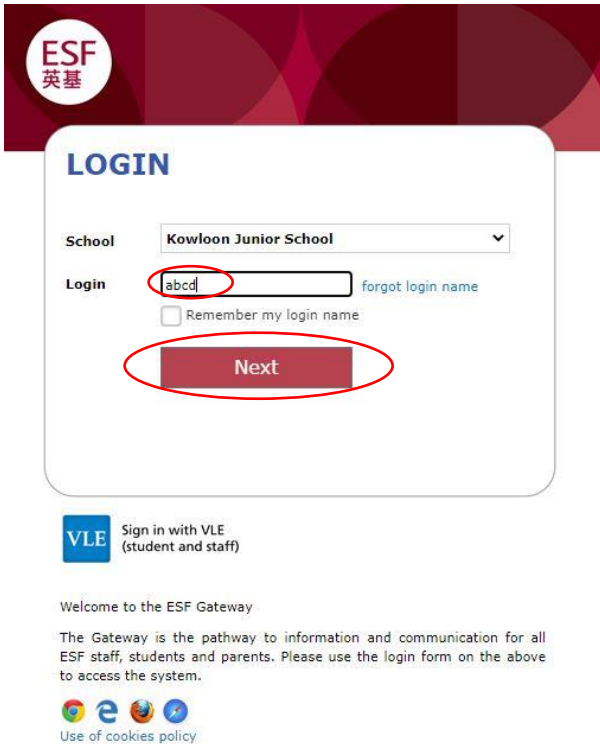


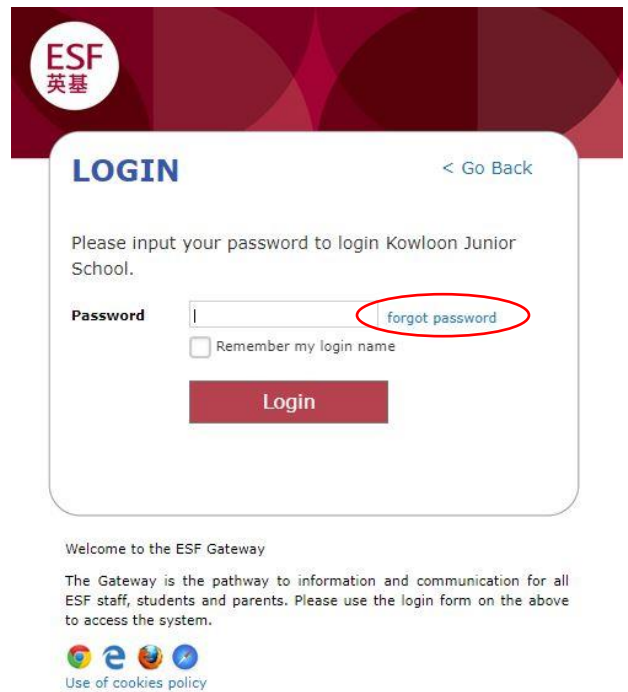
Gateway Forgot Password User Guide

1.



The screenshot shows the ESF Gateway login interface. At the top left is the ESF logo (ESF 英基). The main heading is "LOGIN". Below it, there is a dropdown menu for "School" set to "Kowloon Junior School". The "Login" field contains the text "abcd" and is circled in red. To its right is a link "forgot login name". Below the login field is a checkbox labeled "Remember my login name". At the bottom of the form is a red button labeled "Next", which is also circled in red. Below the login form, there is a "VLE Sign in with VLE (student and staff)" option. At the bottom, there is a "Welcome to the ESF Gateway" message and a "Use of cookies policy" link with browser icons.

2.



The screenshot shows the ESF Gateway login interface. At the top left is the ESF logo (ESF 英基). The main heading is "LOGIN" with a "< Go Back" link to its right. Below the heading, there is a message: "Please input your password to login Kowloon Junior School." The "Password" field is empty and has a red circle around it with the text "forgot password" next to it. Below the password field is a checkbox labeled "Remember my login name". At the bottom of the form is a red button labeled "Login". Below the login form, there is a "Welcome to the ESF Gateway" message and a "Use of cookies policy" link with browser icons.

1. Please insert your **login name** and press the **Next** button.
2. Click on **forgot password** to retrieve a new one.