



KOWLOON
JUNIOR SCHOOL
九龍小學

Success for Every Child



20 Sep 2022



Dear KJS Families,

From 21/9 you will notice a new feature on the ESF App called Parent Partnership. Please see the following information and attached guide regarding its purpose and when and how to use it.

- The purpose of the Parent Partnership feature is to strengthen engagement between schools and families by providing an additional communication layer. This layer does not replace what we already have in place, so please follow the guidelines in the points below.
- Communicating directly with teachers via email, phone, or an in-person meeting is still the first course of action when you have questions or concerns.
- If you are not satisfied with the outcome of the first engagement then you may either contact the Team Leader (in the case of learning and teaching matters), contact a member of the Senior Management Team, or report via the Parent Partnership feature. We will respond in a timely manner irrespective of the method you use.
- If you have a compliment then please feel free to share it directly or by using the Parent Partnership feature.

Kind regards,

Dr. Jamie Schmitz

Acting Principal

Kowloon Junior School

Attachments: [Parent Guide Parent Partnership on ESF App.pdf](#)