



Date: 18 Aug 2023



Dear KJS Families,

We are delighted to let you know that the lunch service provider for KJS is **Chartwells**, a member of the Compass Group of executive catering.

Chartwells has an international reputation for providing quality food especially catering to the education sector, with detail to menus that are tailor-made to support growth and nutrition in young and growing children.

The company was awarded the contract with Kowloon Junior School after a robust and thorough tendering process with ESF Centre and members of our KJS staff and PTA Committee in June 2023.

To enjoy the service, parents/caregivers **must fill in this [Google Form](#)** with their personal and relevant information, after which they will receive usernames and passwords that will enable them to access the ordering system through a designated App.

The App is available from the Google Play Store, iOS App store under the keywords "**Chartwells by HKT**".

Here is a link to the tutorial video for menu ordering which you may find useful:

[Tutorial Video for HKT app](#)

Please note: Chartwells will need **3-4 working days** to process each new applicant. The same will apply to menu selection changes.

Important: Chartwells will list out allergens on their menus and we recommend parents to pay close attention to those details in case it applies to their children.





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Success for Every Child



For more information regarding payment, ordering changes, menu details, ingredients or refunds, you may contact Chartwells directly via:

- **Hotline and Whatsapp: 9551-7973 (Mon-Fri, 8:00-17:00)**
- **Email: kjs@compass-hk.com**

We hope you will enjoy the service.

Kowloon Junior School

